

Re: Stephen Billing's Work at Ministry of Justice

"Stephen and I worked together on a big structural change project. I hired him to manage workstreams. As part of that work he led other people as well as doing a lot of the work himself. He worked closely with our business owner and our project sponsor, the people we were delivering this piece of work to."

"He's very good at working with people and listening to what they need. He works in a very flexible way and he's a great facilitator."

"Stephen always delivers what is asked of him without exception. He does it in a way that I can just say 'this is what needs to happen' and he goes away and makes it happen. We set a timeline and he meets it. I don't have to worry about how he meets it, I just know he will."

"He's good at having hard conversations with people if there's anything that needs to happen differently. He is also very open to working in a collaborative and facilitative way."

"There were massive challenges in the project we worked on together. There was a lot of change in timeframes and I also asked him to pick up additional pieces of work which he did with ease. He kept abreast of everything and stayed completely flexible. He worked well outside of normal hours and just kept delivering to what he said he would do. He was absolutely committed to that work with us."

"Stephen delivers very good quality work in a flexible manner. He does it with ease and in a way that never causes concern to me."

"I find Stephen very easy to work with. We have a similar belief in working collaboratively and we're both facilitators so we speak the same language."

"Stephen's very open to feedback if something needs to be done differently. From my point of view that's very important. He doesn't get stuck on his own ideas. He's open to suggestions and discussion."

"Stephen is really innovative and I consider him leading-edge around change and creative ways of working in the area of change. From my point of view, he has a great deal of knowledge and experience for people who need a change management expert."

Karen Eriksen
Senior Project Manager
Ministry of Justice